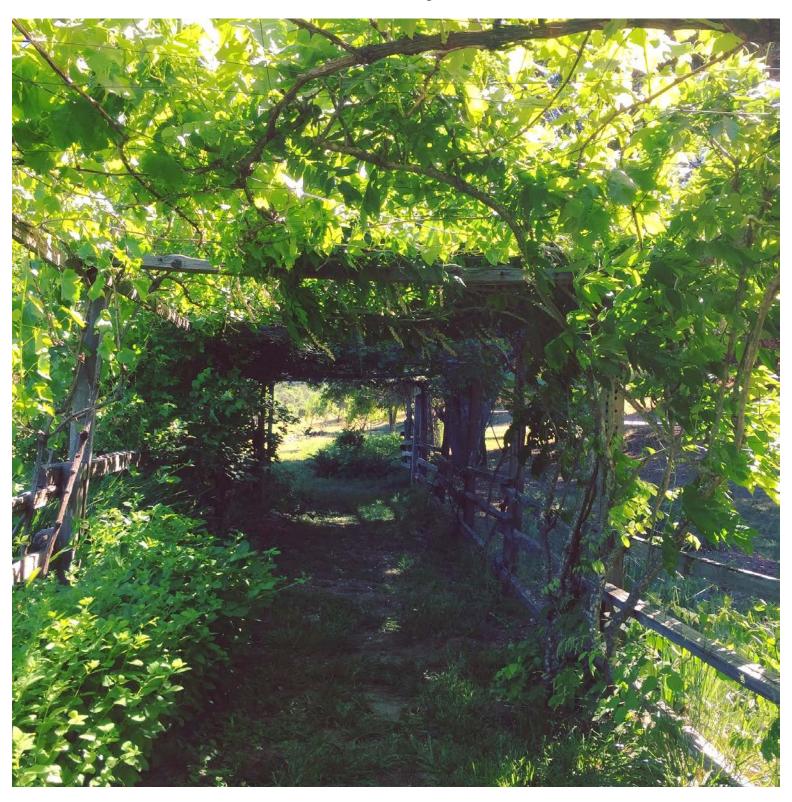
THE LAND FAQ GUIDE



18501 Van Zandt Resort Road, Philo, CA 95466 Email: <u>info@the-land.us</u> / Tel: 707-485-3117

SALES AND BOOKING

How do I book your venue?

--In order to book the venue, you need to send a signed contract and deposit payment of 50% of lodging cost.

Can I reserve dates without booking them?

--Once you choose a date, we send a contract for review and can place a soft hold for up to 2 weeks on your chosen date. The soft hold means that we will contact you and give you a chance to book the dates before other interested guests can book them.

How far in advance does the venue book?

--The timing of our bookings vary widely. The high season dates typically book 6-12+ months in advance.

What is the pricing?

--Our pricing varies by season and event specifics. We are happy to send our pricing sheet when requested.

Is there a minimum number of nights?

--There is a 2-night minimum stay for all of our accommodations in the high season. We are willing to work with guests on other options if we have space in our calendar.

Are there any hidden fees?

--There are no hidden fees. The only fees that are add-ons include waste removal (if caterer does not handle this).

ACCOMMODATIONS & GUEST CAPACITY

How many guests can stay overnight?

--We currently have accommodations for approximately 140 guests in shared accommodations – that includes our glamping tents.

What is the guest capacity for a wedding reception?

-- A total of 250 guests can utilize the property for events.

Are there other accommodations nearby for guests?

--Yes, we can send you a lodging guide with numerous accommodation recommendations within 5 - 30 minutes, including Boonville, Philo, and more.

What are the check-in and check-out times?

--Typically, check-in is at 3pm and check-out is 11am. We can adjust these times based on other reservations prior to or after your stay.

Can guests camp on the property?

--Yes. We have a handful of flat zones appropriate for tent camping with access to shared restrooms and showers.

Can we share the costs of accommodations with our guests? Will you accept payments from numerous people?

--The event fees must be paid for by one person with one method of payment. We do not collect individual payments from guests.

Who orients the guests to their accommodations when they arrive?

--One of our event staff will orient you and/or your event coordinator to all facilities and accommodations prior to guest arrival and can assist guest check-in if needed. It is the client's responsibility to ensure all guests know where they are staying and to check them in.

VENUE SPECIFICS

What is the ceremony space(s)?

--We have a few; a garden area with views of the mountains and sits opposite a lovely pond. We also have a flat area by a 300-year-old oak tree. Finally, we have a meadow right past our garden that if flanked by two trees. All spaces can accommodate up to 200 ppl.

What are the reception space(s)?

--Wedding receptions can take place in the landscaped yard of the 300-year-old Oak Tree or outside the lodge by our pool. We also have an option on a flat open field by our glamping tents. There are many ways to setup the area for events. We typically have a large tent set up in the open field with a bar and/or dance floor, or beneath the giant oak tree, lit up with lanterns or string lights.

Where do the bride and groom get ready for the wedding?

--We have a number of beautiful houses and cabins on property.

How is cell service on the property?

--AT&T & T-Mobile works best in the area. In general cell phone range is spotty in this region.

Is there wifi on property?

--There is wifi in every accommodation and in the gathering spaces.

Do you have sufficient power for catering, lighting, and sound equipment?

--We require advance details on power usage plans for your event, including location and all equipment lighting to evaluate. In some cases, depending on location and power required, you may need to rent generators.

What are clean-up responsibilities for the wedding couple and guests?

--All event equipment must be neatly stacked and ready for pickup, venue equipment (tables, chairs, plateware, etc.) needs to be cleaned and returned to its original location, recycling & trash from the wedding needs to be removed from the venue, recycling & trash from other days/nights needs to be placed in the waste management shed in proper receptacles.

Is there daily housecleaning service?

--There is no daily housecleaning service. We set the spaces prior to check-in and clean after check- out.

EQUIPMENT AND RENTAL NEEDS

What equipment/furniture is included in venue rental?

--Included in the event fee is use of all accommodations (see separate accommodation details), landscaped gardens. For the wedding celebration, client needs to provide all rentals including tables, chairs, tableware, dancefloor, outdoor heaters, and portable restrooms for events over 100 people, etc.

Is there a catering kitchen? Where do catering companies set up?

--For events over 90 people, caterers need to setup an outdoor kitchen and bring whatever equipment they need to execute your wedding menu.

What do wedding couples do for a dance floor?

--Rent one or dance on the grass!

Do you have tables and chairs for the reception?

--We have some outdoor tables and chairs for lounge areas around the fire pit, but for parties over 90 you will need to rent tables. We have 200 wood chairs available for a reception.

Do you have plateware, silverware, etc for the reception?

--Depending on the reception site on our property, any party over 100 will need rent these. Some wedding couples use compostable plateware or palm plates for simplicity.

How many toilets do you have for guests? Do we need additional restrooms?

--There are three shared toilets close to the lodge for use by wedding guests. Events over 75 people need to have additional portable restrooms rented.

VENDORS

Are there any exclusive or preferred vendors?

--We have a recommended vendor list of local and regional vendors who have worked on the property. We are open to working with other professional vendors but need to provide approval in advance of their work on the property and they need to provide liability insurance.

When can vendors drop and pickup equipment? When can setup begin?

--Vendors can arrive the day before the event to drop off equipment. If there are no reservations booked on property, setup can begin the day before the event or the morning of the event if reserved. Some couples choose to reserve the day before so they can come up, get settled in, and begin setup.

FOOD & BEVERAGE

Do you have any beverage restrictions?

--The only specification on beverage is that you hire a professionally licensed and insured bartending service for the wedding reception.

WEATHER

What are the best times of year for a wedding in your location?

--We love it in on The Land all year for different reasons. The most reliable weather with less chance of rain is in later Spring (May 1 -October 15).

TRANSPORTATION AND TRAVEL SPECIFICS

How far is the venue from the Bay Area?

--It takes approximately 2-3 hours from the Bay Area. 2 hours from Marin or East Bay with absolutely no traffic, 3 hours from SFO with medium traffic.

How many parking spaces are available at the venue?

--There are approximately 40 parking spaces on the property available for overnight guests & vendor parking.

Can we use shuttles?

--We encourage the use of shuttles for events!

SOUND AND AMPLIFICATION

Are there sound restrictions?

--Mendocino County stipulates an amplified sound curfew of 10pm. We have few neighbors, but need to respect their enjoyment of this rural region so we maintain a commitment to cutting off all DJ or band music at 11pm sharp. After that time, your guests can go inside the barn or lodge until 1am when we ask that all offsite guests depart the land.

LOGISTICS, PLANNING, AND COMMUNICATION

Do you require an event planner?

--An event planner is required. We have an event planner on staff who can help you with the logistical complexities of hosting an event on our expansive property and help you make the most out of your wedding day. If you prefer to hire your own event planner, we have plenty of experience working with professional planners and designated event coordinators (friend, family, or other).

Will there be a venue representative onsite during the wedding?

--Yes

What does venue manager need from the client during planning?

--We need timelines, accommodation details, event layouts, and other specifics that are laid out in the contract.

Do I need liability insurance?

--Yes, you need to provide event insurance for the entire wedding weekend. We can recommend insurers to contact. It typically costs less than \$100.

ACTIVITIES ONSITE AND NEARBY

Is there a fire pit and are there any fire restrictions?

--We have a fire pit in the yard outside our lodge where we provide seasoned firewood. Fires need to be kept at reasonable size (no bonfires!) and we will ensure the fire is out at the end of the night.

Is there anywhere to swim on the property?

--Yes, we have a beautiful swimming pool. We also have access to a few swimming holes in the beautiful Navarro River that is very close by.

Are there trails?

--Yes! Beautiful Hendy Woods State Park is located right outside our property. It is known for its old-growth coast redwoods and also provides camping facilities near the wineries of the Anderson Valley

PETS

Are dogs/pets allowed on the property?

-- With prior written approval, dogs are permitted if they are integral to the Wedding or as otherwise required by law such as service dogs. No pets of any kind are allowed in any on-site accommodations unless approved by the venue. Please note that the property is not fenced and is next to heavily wooded areas that are home to a variety of wild animals including deer, raccoons, bobcats, fox, mountain lions, etc.